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| Chris Bertram  3228 Grand Avenue, San Marcos · (760) 716-9679  chris.bertram62@rocketmail.com |
| It’s very rare for a technician to have the amount of people skills I do: between several years of experience as a technician even before I enter the workforce and exposure to the high stress environment of supporting professional photographers and journalists, my ability to keep calm under pressure and solve problems is highly refined. |

# Experience

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| NOvember 2015 – October 2017Student tech, palomar college Responded to classroom and faculty staff calls and tickets as needed and directed. Organized the office, handled e-waste documentation, |
| May 2018 – presentstudent Lab technician (lead), California state university, san marcos Respond to and organize classroom calls and tickets as needed and directed. Organized the office, directed and doled tasks to students |

# Education

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| may 2017associates in computer science, palomar college 3.4 GPA; foundational/undergraduate courses in computer science. Also contains an Associates in Math & Science, with a collection of various other science and math related courses. |
| may 2020bachelors in computer science – information systems, csusm 3.2 GPA; emphasis on business environments and theories while maintaining a core foundation of computer science. |

# Skills

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| * Organization and attention to detail * Strong troubleshooting abilities | * Remain calm and focused under pressure * Strong people skills via experience in retail * Hunger to learn |

# Activities

I volunteer yearly at the BNP Paribas Open in Indian Wells, CA, a professional tennis tournament in the Media Services department. My hobbies include rock climbing, reading, mixology, and fashion.